

# A SOLUTION FOR THE BI-OBJECTIVE VEHICLE ROUTING PROBLEM WITH TIME WINDOWS USING LOCAL SEARCH AND GENETIC ALGORITHMS

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**Abstract:** This paper deals with the vehicle routing problem with time windows (VRPTW). The VRPTW routes a set of vehicles to service customers having two-sided time windows, i.e. earliest and latest start of service times. The demand requests are served by capacitated vehicles with limited travel times to return to the depot. The purpose of this paper is to develop a hybrid algorithm that uses the modified push forward insertion heuristic (MPFIH), a  $\lambda$ -interchange local search descent method ( $\lambda$ -LSD) and a genetic algorithm to solve the VRPTW with two objectives. The first objective aims to determine the minimum number of vehicles required and the second is to find the solution that minimizes the total travel time. A set of well-known benchmark problems are used to compare the quality of solutions. The results show that the proposed algorithm provides effective solutions compared with best found solutions and better than another heuristic used for comparison.

**Keywords:** vehicle routing problem with time windows (VRPTW), genetic algorithms, local search.

## 1. Introduction

The vehicle routing problem (VRP) belongs to the class of NP-hard combinatorial problems which require a substantial amount of time to determine optimal solutions for large problems. The fundamental objectives are to determine the minimum number of vehicles, the minimal travel time or the minimal costs of the travelled routes. However, in real world applications, the VRP is extended by constraints such as vehicle capacity or time interval in which

each customer should be visited. Such a VRP is called the capacitated vehicle routing problem with time windows (VRPTW). This paper proposes an algorithm with two objectives of minimizing the number of vehicles and minimizing the total travel time for the VRPTW. First, the modified push forward insertion heuristic (MPFIH) is used to generate an initial solution and then the solution is improved by a  $\lambda$ -interchange local search descent method ( $\lambda$ -LSD) combined with a genetic algorithm. The constraints of the problem are to serve all customers

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within an earliest and latest start of service time of the customer without exceeding the route time of the vehicle and exceeding the vehicle capacity. The route time of a vehicle is defined as the sum of the waiting times, the service times and the travel times. A vehicle that reaches a customer before the earliest start of service time, after the latest start of service time and after the maximum route time incurs waiting time, tardiness time and overtime, respectively. Finally, the total customer demand in each route cannot exceed the capacity of the vehicle.

The rest of this paper is organized as follows. Section 2 reviews relevant VRPTWs and algorithms to solve them. Section 3 presents the methodology to solve the problem under study. Section 4 presents and discusses the results. Finally, conclusions and future work opportunities are added in section 5.

## 2. Literature Review

The VRPTW is a well-known and complex combinatorial problem with considerable economic significance (Christofides, 1985). The VRPTW is more complex than the Travelling Salesman Problem (TSP) as it considers servicing customers with time windows using multiple vehicles. Savelsbergh (1985) has shown that finding a feasible solution to the Traveling Salesman Problem with time windows (TSPTW) is an NP-complete problem (see also Braekers et al. (2014) for full truckload applications). Although, optimal solutions to the VRPTW can be obtained using exact methods, the computational time required to solve a VRPTW optimally is prohibitive for large problems (Cordeau et al., 2002). As a result, heuristic methods are often used to obtain optimal or near optimal solution in a reasonable amount of time. Heuristic

approaches for the VRPTW use route construction, route improvement or methods that integrate both route construction and route improvement. Many researchers propose to use meta-heuristic algorithms for the VRPTW and other extensions of the VRP, called rich vehicle routing problems as introduced in Hartl et al. (2006). For example, Tarantilis et al. (2004) propose a metaheuristic for solving the heterogeneous fleet vehicle routing problem (HFFVRP). The Pickup and Delivery problem with time windows (PDPTW) has been considered by Mitrinovic-Minic and Laporte (2006). Recently, the problem in VRPTW is extended to the real-world business. The fleet size and mix vehicle routing problem with time windows (FSMVRPTW) is a specific problem of the classic vehicle routing problem. Solutions are proposed by Belfiore and Fávero (2007), Bräysy et al. (2008), Dell'Amico et al. (2007), Dullaert et al. (2002) and Repoussis and Tarantilis (2010).

In Solomon's paper, the time-oriented nearest neighbor insertion heuristic has shown to be very successful. Berger and Barkaoui (2004) propose a parallel version of a hybrid genetic algorithm for VRPTW. This approach is based on the simultaneous evolution of two populations of solution focusing on separate objectives subject to temporal constraint relaxation. Bräysy and Gendreau (2005a, 2005b) present a survey of the research on the VRPTW. Both traditional heuristic route construction methods and recent local search algorithms are examined in Part I. Part II gives an overview of meta-heuristic approaches for the VRPTW.

Algorithms to solve the multi-objective VRPTW have been introduced by Jozefowicz et al. (2008). Ombuki et al. (2006) present a genetic algorithm solution using the Pareto

ranking technique. An advantage of this approach is that it is not necessary to derive weights for a weighted sum scoring formula. Tan et al. (2006) propose a hybrid multi-objective evolutionary algorithm (HMOEA) with specialized genetic operators and variable length chromosome representation to accommodate the sequence-oriented optimization in VRPTW. The HMOEA optimizes all routing constraints and objectives simultaneously, which improves the routing solutions in many aspects, such as lower routing cost, wider scattering area and better convergence trace. Ghoseiri and Ghannadpour (2010) develop an evolutionary algorithm for the VRPTW by incorporating various heuristics for local exploitation in the evolutionary search and the concept of Pareto's optimality. Garcia-Najera and Bullinaria (2011) propose an improved multi-objective evolutionary algorithm for the VRPTW by adding a similarity measure between solutions. Also other conflicting objectives may be taken into account in the VRPTW. All approaches in the literature are quite effective, as they provide solutions competitive with well-known benchmark data of Solomon's VRPTW instances (2008).

### 3. Methodology: Notation and Algorithm Description

In this section the notation of the parameters of the model as well as the decision variables is explained. The model uses a fixed number of vehicles to serve a fixed number of customers from a single depot. Each customer has a known demand. The fleet of vehicles is homogeneous, i.e. they all have the same capacity. Each customer has a delivery time window, defined by an earliest and latest arrival time. The depot also has its time window. Time windows are of the soft

type, both for customers as for the depot. Late arrivals lead to a penalty per time unit of tardiness. Late arrival at the depot leads to an overtime cost.

#### 3.1. Notation

##### Mathematical notations

$K$ : number of vehicles, with index  $k$ ,  $k = 1..K$

$N$ : number of customers (including the depot), with index  $i$ ,  $i = 1..N$

$C_i$ : customer  $i$ , with index  $i = 2..N$

$C_1$ : depot

##### Problem parameters

$d_i$ : demand of customer  $i$ ,  $i=2..N$

$q$ : capacity of each vehicle

$t_{ij}$ : travel time between customer  $i$  to customer  $j$  where  $i, j = 1, \dots, N$ ,  $i \neq j$  and  $i = 1$  or  $j = 1$  refers to the depot

$e_i$ : earliest arrival time at customer  $i$

$l_i$ : latest arrival time at customer  $i$

$b_i$ : service time at customer  $i$

$M$ : maximum travel time of each vehicle

$a$ : penalty weight factor for the waiting time

$\gamma$ : penalty weight factor for the tardiness time

$\eta$ : penalty weight factor for the overtime

$K_{LB}$ : lower bound on the number of vehicles

to be used, where  $K_{LB} = \frac{\sum_{i=2}^N d_i}{q}$

##### Variables

$D_k$ : total demand for vehicle  $k$

$A_i$ : arrival time at customer  $i$

$w_{ij}$ : waiting time after departure from customer  $i$  and before servicing customer  $j$ , defined as  $w_{ij} = \max[e_j - (A_i + t_{ij}), 0]$ ,  $i, j = 2..N$  and  $i \neq j$

$r_{ik}$ : travel time of vehicle  $k$  until customer  $i$

$W_k$ : total waiting time for vehicle  $k$ , where  $k = 1..K$

$B_k$ : total service time for vehicle  $k$ , where  $k = 1..K$

$O_k$ : total overtime for vehicle  $k$ , where  $k = 1..K$ , i.e. the time that a route served by vehicle  $k$  exceeds  $M$

$L_k$ : total tardiness for vehicle  $k$ , where  $k = 1..K$

$T_k$ : total travel time for vehicle  $k$ , where  $k = 1..K$

$Tot_k$ : total journey time for vehicle  $k$ , defined by  $Tot_k = T_k + W_k + B_k$  where  $k = 1..K$

*Decision variables*

$x_{ijk}$ : indicator if the customers  $i$  and  $j$  follow each other in a route served by vehicle  $k$  ( $x_{ijk} = 1$ ) or not ( $x_{ijk} = 0$ ), where  $i \neq j$ .

*Routes*

A solution to the problem is represented by a set of routes  $S = \{R_1, R_2, \dots, R_K\}$

$R_k$ : route of vehicle  $k$ , i.e. a sequence of customers served by vehicle  $k$ , where  $k = 1..K$

*Objective function*

The objective function of the VRPTW is made up as a single-objective cost function. The cost function for a vehicle  $k$  consists of four parts: the travel cost, the waiting cost, the tardiness cost and the overtime cost. The cost is summed over all vehicles active in the operation:

$$F = \sum_{k=1}^K (T_k + \alpha * W_k + \gamma * L_k + \eta * O_k) \quad (1)$$

The objective function can be written in terms of the decision variables  $x_{ijk}$  as:

$$\min F = \sum_i \sum_j \sum_k C_{ijk} \cdot x_{ijk}$$

where

$$C_{ijk} = t_{ij} + \alpha \cdot \max[e_j - (A_i - t_{ij}), 0] + \gamma \cdot \max[0, r_{ik} - l_i] + \eta \cdot \max[0, (A_i + t_{ij} - M)].$$

**3.2. Algorithm**

The aim is to route vehicles such that the total travel time of all vehicles and their

penalties including waiting, tardiness and overtime, are minimized. Typically, the first priority aims to find the minimum number of vehicles required and the second priority aims to search for the solution that minimizes the total travel time of all vehicles (expressed as a cost) and their cost penalties with respect to waiting time, tardiness and overtime.

In this section, a two-phase algorithm for solving the VRPSTW is developed. The algorithm consists of two phases: a route construction phase and a route improvement phase. In the first phase, a modified push-forward insertion heuristic (MPFIH) is applied. The MPFIH developed by Manisri et al. (2009) is a heuristic method for inserting a customer into a route based on the push-forward insertion method. It is an efficient method for computing the insertion of a new customer into the route. The initial number of routes in this method is defined as the minimum number of vehicles necessary to satisfy total customer demand. Facing the fact that in this initial number of routes no time windows are taken into consideration, considerable penalties appear in the second, third and fourth terms of the objective function. This most probably causes an effect of significant improvement in the objective functions in the first generations. The feasibility of inserting a set of customers into route  $R_k$  is checked by inserting the customer between all edges in the current route and selecting the edge that satisfies the vehicle capacity. The MPFIH algorithm is documented below.

*Step 1:* Construct two lists of customer nodes. The first list sorts the customer nodes in ascending order of  $e_i$ . The second list sorts customer nodes in descending order of  $l_i$  where  $e_i$  is the earliest arrival time of

customer  $i$  that is not allowed when creating the route and also  $l_i$  is the latest arrival time in the same meaning.

*Step 2:* Construct two lists of customer node size  $K_{LB}$ . The first list contains  $K_{LB}$  elements with the lowest values of  $e_i$ . Remove the selected customer nodes from both sets, which are created in Step 1. The second list is made up of the remaining customer nodes in descending order of  $l_i$ .

*Step 3:* Construct the matrix,  $R_k$  size  $K_{LB} * 2$  by the first column is  $C_i$  which the first  $K_{LB}$  minimum,  $e_i$  and the second column is the first  $K_{LB}$  maximum,  $l_i$ .

*Step 4:* Check the feasible routes, each row of matrix,  $R_k$  that satisfy the constraints. If all rows satisfy the constraints, the initial matrix,  $R_k$  is setting by size  $K_{LB} * 2$ .

*Step 5:* Remove the customer nodes from 2 sets in Step 1 that have been selected to matrix,  $R_k$ .

*Step 6:* Construct insertion matrix size  $K_{LB} * 1$  by select the set of  $C_i$  which the next  $K_{LB}$  minimum,  $e_i$ .

*Step 7:* Insert the matrix of  $C_i$  between the column first and second column of  $C_i$  then repeat Step 4 to Step 6 until the 2 sets of customer nodes in Step 1 are empty and all of  $C_i$  has been inserted to routes or matrix,  $R_k$  then the algorithm terminates. If not, go to Step 8.

*Step 8:* Select the remainder of each customer node,  $C_i$  which the next minimum,  $e_i$  and then insert a node to the route that has the remainder capacity.

*Step 9:* Remove the customer nodes that have been selected and then repeat Step 8 to Step 9.

*Step 10:* If all of  $C_i$  has been inserted to routes or matrix,  $R_k$  then the algorithm terminates, else go to Step 11.

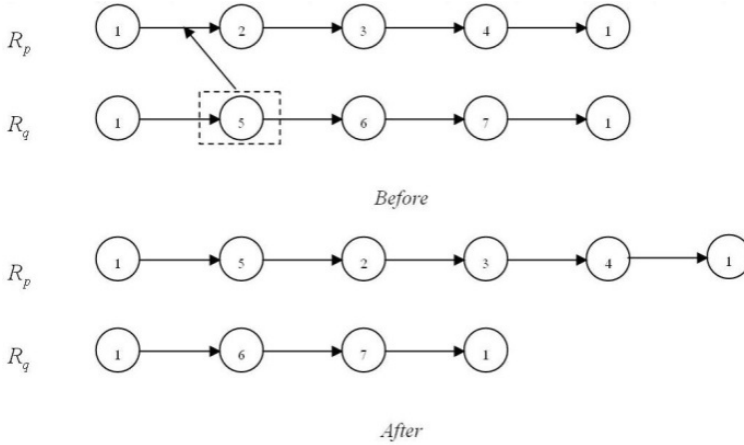
*Step 11:* Construct a new route or row of matrix,  $R_{k+i}$ , where  $i = 1, \dots, n$  and then repeat Step 9 to Step 11 until the 2 sets of customer nodes in Step 1 are empty then the algorithm terminates.

In the second phase, the route improvement algorithm applies local search and a genetic algorithm, based on the concept of iteratively improving the solution to a problem by exploring neighboring solutions. To design a  $\lambda$ -interchange local search descent method ( $\lambda$ -LSD), one typically needs to specify the following choices: how an initial feasible solution is generated; which move-generation mechanism to use; which acceptance criterion and the stopping criterion to use (Bräysy and Gendreau, 2005a). The  $\lambda$ -LSD searches the set of neighbors generated by the LSD for a given integer equal to 1 and 2. The move generation mechanism creates the neighboring solutions by the move operators indicated as (0, 1), (1, 0), (1, 1), (0, 2), (2, 0), (1, 2), (2, 1) and (2, 2). The operator (0, 1) on routes ( $R_p, R_q$ ) indicates a shift of one customer from route  $q$  to route  $p$  (Fig. 1). The operators (0, 1), (1, 0), (2, 0) and (0, 2) indicate a shift of one or two customers between two routes. The operators (1, 1), (1, 2), (2, 1) and (2, 2) indicate an exchange of one or two customers between two routes (Fig. 2) (Osman, 1993).

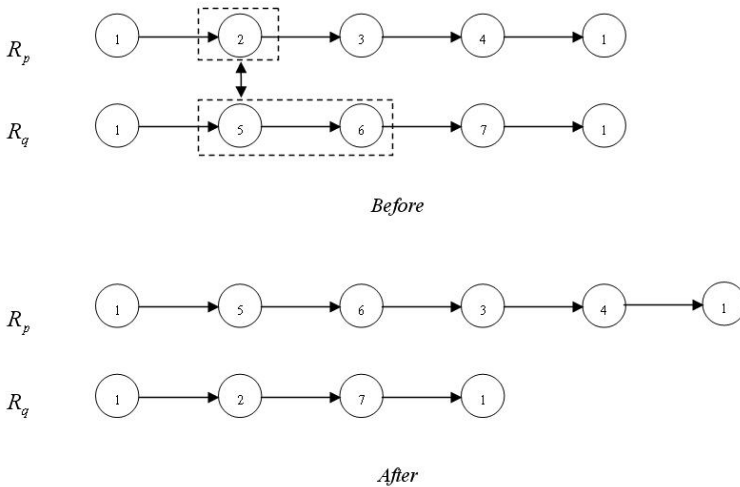
It is a sequential search which selects all possible combinations of different pairs of routes. The first generation mechanism has been introduced by Osman and Christofides (1994). If the neighboring solution is better, it replaces the current solution and the search continues. Two strategies exist to

select a neighbor when implementing an improvement method: the best-improve strategy investigates the whole neighborhood

and chooses the best neighbor; the first-improve (FI) selects the first neighbor that satisfies the pre-defined acceptance criterion.



**Fig. 1.**  
The Move Operator (0, 1)



**Fig. 2.**  
The Move Operator (1, 2)

Then a genetic algorithm is applied to prevent the local search from falling into a

local optimum. The GA-based algorithm for the VRPTW can be summarized as follows:

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Construct the travel time matrix using Euclidean distances;
Set the penalty weight parameters which are  $\alpha$ ,  $\gamma$  and  $\eta$ ;
Set the parameters for the  $\lambda$ -LSD and GA which are the maximum number of
iterations, the initial population size, the crossover rate ( $P_c$ ) and the
mutation rate ( $P_m$ );
Generate an initial population using MFPIH;
Evaluate the fitness function of the initial population members;
Repeat:
    Select parent chromosome using roulette wheel selection;
    Generate random numbers for the crossover and mutation operators
    If random number for crossover  $> P_c$ 
    then
        execute crossover
    else
        execute mutation;
    Evaluate fitness functions of offspring;
    Increase the number of offspring in the initial solution
    Calculate the probabilities in choosing the chromosome.
Until the maximum number of iterations is reached

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#### 4. Results and Discussion

Typically a new algorithm is tested against well-known benchmarking problems with known characteristics. While several authors have published instances, the instances of VRP with time windows published by Solomon are the most widely used in experiments for comparison. The instances include information per customer including its location (expressed as a  $(x,y)$  coordinate), its demand, its time windows (expressed as an interval between an earliest and latest time of start of service), and a service duration. The instances are designated of the C-type, the R-type, or the RC-type. The original 56 Vehicle Routing Problems with Time Windows (VRPTW) instances designed by Solomon in 1983 contain 100 customers, but later versions are available with 25 and 50 customers. Our proposed algorithm is tested on Solomon's VRPTW benchmarking problems including R1&R2, C1&C2 and RC1&RC2. The experiment runs on 56 VRPTW instances. All instances have 25, 50 or 100 customer nodes and a

single depot node. The geographical data are randomly generated in problems sets R1 and R2, clustered in problem sets C1 and C2, and a mix of random and clustered structures in problem sets RC1 and RC2. The problems R1 (C1, RC1) and R2 (C2, RC2) differ by the fact that the instances in R1 (C1, RC1) have a shorter scheduling horizon and allow only a few customers per route, while the instances in R2 (C2, RC2) have a longer scheduling horizon permitting many customers to be served in the same route. The solutions have been compared with the solutions from Manisri et al. (2009) as shown in Table 1. The comparison of the results are separated into two objective functions: the minimum number of vehicles and the minimum total travel times. NV and TT represent the number of vehicles and the total travel time (on average), respectively. Also BFS, HY, and GA represent the best found solution, the solution from Manisri et al. (2009), and the solution from the algorithm proposed in this paper. The column 'All' averages over the columns with 25, 50 and 100 customers.

**Table 1***Comparison of Results for Various Types of Problems and Different Solution Methods*

Problem	Result		Number of Customers			
			25	50	100	All
R1	BFS	NV	4.92	7.75	11.92	8.20
		TT	463.37	766.13	1209.83	813.11
	HY	NV	4.83	8.33	14.58	9.25
		TT	482.13	840.82	1391.43	904.79
	GA	NV	3.75	6.17	12.50	7.47
		TT	433.46	702.84	1326.92	821.07
R2	BFS	NV	2.73	4.11	2.73	3.19
		TT	382.15	634.03	951.87	656.02
	HY	NV	2.44	4.00	6.82	4.42
		TT	487.19	816.19	1321.58	874.99
	GA	NV	2.00	4.09	7.27	4.45
		TT	470.54	702.60	1227.61	800.25
C1	BFS	NV	3	5.00	10.00	6.00
		TT	190.56	361.69	828.33	460.19
	HY	NV	3.33	5.78	12.78	7.30
		TT	289.42	637.04	1755.68	894.05
	GA	NV	3.33	5.89	17.33	8.85
		TT	252.33	481.91	1563.79	766.01
C2	BFS	NV	2	2.75	3.00	2.58
		TT	214.45	357.50	589.86	387.27
	HY	NV	2	3.13	6.88	4.00
		TT	279.29	595.30	1332.43	735.67
	GA	NV	1.88	3.13	12.38	5.80
		TT	279.88	520.31	1452.96	751.05
RC1	BFS	NV	3.25	6.50	11.50	7.08
		TT	350.24	730.31	1384.11	821.55
	HY	NV	3.75	8.25	14.75	8.92
		TT	394.56	864.74	1584.88	948.06
	GA	NV	3.25	6.75	13.50	7.83
		TT	354.28	711.19	1595.80	887.09
RC2	BFS	NV	2.88	4.43	3.25	3.52
		TT	314.49	585.24	1119.31	673.01
	HY	NV	2.38	5	7.63	5.00
		TT	440.70	942.59	1555.16	979.48
	GA	NV	2.63	4.75	8.25	5.21
		TT	432.14	739.89	1463.30	878.44

Table 1 illustrates the effectiveness of the results of the proposed algorithm, as it provides solutions competitive with best solutions and also provides better solutions than those obtained by Manisri et al. (2009). But there seem to be differences in the

effectiveness of the algorithm. Compared to the Manisri et al. (2009) results, the algorithm seem to work better on the R1/R2 sets and the RC1/RC2 sets, but shows no improvement or a small improvement in the clustered sets. Compared to the best known



solutions, the algorithm works mostly very good except for a few exceptions. The worst examples are found in the clustered sets C1/C1 and RC2 with 100 customers.

## 5. Conclusion and Future Work

An algorithm to solve the bi-objective VRPTW has been developed using the concept of modified push forward insertion heuristic (MPFIH), a  $\lambda$ -interchange local search descent method ( $\lambda$ -LSD) and a genetic algorithm. The effectiveness of the proposed algorithm is evaluated through some of Solomon's benchmark problem sets. The results show that the proposed algorithm, in general, provides effective solutions compared with best found solutions and better than some other heuristics.

For the future work, the cases with weak results need a closer investigation. Two questions are to be answered: (1) why do weaker results appear for the clustered sets? and (2) why do weaker results appear for the larger instances? To answer the first question, it might be useful to explore various local search strategies. No immediate advice can be formulated to answer the second question.

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